

# Aloe



Issue 57 • April 2018

The Gateway to Endless Opportunities

## CITY OF WINDHOEK AWARDED SERVICE EXCELLENCE UNDER LOCAL AUTHORITY CATEGORY



(L-R), receiving the City of Windhoek's recognition award on Service Excellence are: Mr. Scheifert Shigwedha, Mr. Stanley Kaizemi, His Worship Mayor Muesee Kazapua, Ms. Iwe Kauta, Mr. Nguvjitja Kapere and Mr Leevi Ilikea.

City of Windhoek accorded an award of Service Excellence under the Best Local Authority category, at a prestigious 2018 Namibia Service Excellence Awards dinner hosted by the Chartered Institute of Management (CICM) at Safari Hotel on Friday, 16 March 2018.

CICM is the sole association of call centres and customer service professionals and industry.

The awards are presented in order to recognise, promote and reward excellence, professionalism and outstanding achievements in all sectors.

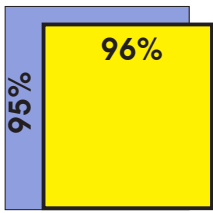
The Service Excellence Awards (SEA) are organised annually and managed by Chartered Institute of Customer Management (CICM).

The event was attended by amongst other corporate entities such as Old Mutual, NORED with MTC scooping various awards that included best call centre award.



## WATER ALERT

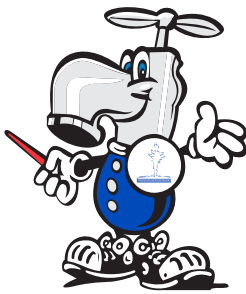
Windhoek's water consumption is alarming. During this summer extra caution to save water is required.



12 March 2018

Allowance 95% (482970 m<sup>3</sup>)

Consumption 92%



This weekly water watch is available at [www.windhoekcc.org.na](http://www.windhoekcc.org.na)

**BE CAREFUL!  
SAFE WATER!**

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# Editor's Desk



**Editor, Scheifert Shigwedha**  
Internal Communications Officer

Dear residents, it gives us great pleasure to bring you this Aloe edition aimed at keeping you abreast with City of Windhoek's engagements. At the Monthly Council meeting held on Thursday, 26 April 2018, the City of Windhoek Council Leadership approved the commencement of the proclamation process of the township development of Rocky Crest Extension 5 and 7. Upon conclusion of the proclamation process and the installation of the bulk municipal services, city residents can look forward for yet another mile stone in the delivery of municipal serviced land.

The two townships will yield a combined 497 erven of which 431 will be for single residential houses. It remains a challenge to meet the demand for residential land across all income groups, and the two townships will cater for middle income groups, but in an effort to also avail land to low income groups, the City's Chief Executive Officer, Mr Robert Kahimise, had announced at a media briefing held on the 18 April 2018, that the City has fenced off portions of land in the informal settlements for the development of low cost housing that should be within the price range of N\$ 100,000.00.

Dear residents, Hepatitis E continue to ravage through the informal settlements, but it is worth noting that the cases being reported weekly has decreased. City official from various divisions such as Disaster Management remain engaged in ensuring that the set-up water tanks in the informal settlements are continuously filled up with clean water; while Solid Waste Management

## USA AMBASSADOR PAID COURTESY CALL TO THE MAYOR'S OFFICE

United State Ambassador to Namibia Her Excellency Lisa Johnson paid a courtesy call to the Office of the City of Windhoek's Mayor on 26 March 2018.

The Ambassador came to greet the mayor and to introduce herself to the City, and to reassure continued fraternal diplomatic cooperation that exist between the two nations, Namibia and United States of America.

*His Worship Muezee Kazapua Mayor of the City of Windhoek, and Her Excellency Lisa Johnson United States Ambassador to Namibia.*



continue with the clearing of waste in riverbeds, skip containers and provision of plastic waste bags; Health and Scientific officials remain engaged in educating communities with health hygiene and water/food sampling.

Further, in complementing the City of Windhoek's efforts to ensure that Windhoek is clean, is the upcoming National Presidential Clean-up Campaign, that is set to take place on Friday, 25 May 2018, and we therefore urge all our resident within their neighbourhood to go out in numbers to support the quest of the President His Excellency Dr Hage Geingob, in keeping Windhoek and the rest of Namibia clean.

The Aloe is produced by the Corporate Communications, Marketing, Tourism & Customer Care Division in the Office of the Chief Executive Officer. The public is welcome to make constructive submissions via the Editor's Column, and submissions should be forwarded to the following address.

If you wish to make comments, suggestions, contributions or advertise in the Aloe, send an e-mail to [communication@windhoekcc.org.na](mailto:communication@windhoekcc.org.na) or via post at PO Box 59, Windhoek, or visit our website for more information at [www.cityofwindhoek.org.na](http://www.cityofwindhoek.org.na)

## PUBLIC NOTICE

The City of Windhoek will no longer accept Cheque payments for municipal services as from 1st April 2018. We trust upon your usual co-operation.

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# CITY OF WINDHOEK REGRET SUDDEN LOSS OF TWO LIVES IN THE INFORMAL AREAS OF THE CITY



*Photo insert for illustration purposes.*

The City of Windhoek Councillors, Management and personnel shared the grief experienced by the relatives and friends of the two lives lost due to a flash flood that occurred on Monday, 16 April 2018. The City leadership was saddened to learn the unfortunate incident that emanated from the flash flood in Mukwanangombe, Oshitenda One-Nation in the informal settlement on the evening of Monday, 16 April 2018. The flash flood water wreaked havoc in the formal settlement that led to loss of lives and properties.

Victims were identified as 32 years old Saima Thomas whose body was discovered in the riverbed at the end of Zambia Street, Havana and her 3 years old boy Jason Lukas Shindinge whose body was found later on. The partner Nehemia Shindinge aged 31 and the 3 days old baby survived the incident.

According to the partner of the deceased, Mr Nehemia Shindinge, the family were sleeping in their structure while it was heavily raining, the water started flowing and washed the zincs away, Mr Nehemia only managed to rescue the 3 days old baby, while his girlfriend Saima Thomas and Jason Shindinge 3 years old boy were swept away by the waves and could not be traced. Mr Shindinge and his baby were taken to the Hospital for treatment. When the City Police and Emergency Services

arrived on the scene, they searched everywhere but the river was flowing heavily as it was still raining and water was still increasing. They spent almost two hours in the search but to no avail.

The search had continued the following day Tuesday, 17 April 2018 comprises NAMPOL, City Police and Members of the community and the body of Saima Thomas was discovered with that of the child found a week later.

Reports were also received about the vehicles that were washed away by flash floods in the riverbeds. The first incident was reported at Helen Street, Goreangab location. The vehicle had two occupants who luckily sustained no injuries but their vehicle was submerged. The second incident was reported at Goreangab location, Green Mountain dam road of a vehicle that got washed away. The third vehicle was reported at Claudius Kandovazu Street Sam Nujoma Stadium, and the fourth vehicle was reported at Matsitsi road behind City of Windhoek Reclamation Centre, where the Driver tried to cross the river but the engine stalled. The driver requested for a truck to pull him out but in the process the vehicle rolled back and fell in the flowing river and got swept away.

In these incidents, no injuries were reported only damages to the vehicles. Further, the City of Windhoek would like to assure all its residents that all is being done to prevent, mitigate and respond efficiently to possible floods in order to protect lives and properties of all our residents.

However, there is not much the City can do if residents continue to settle themselves in riverbeds, which are usually inhabitable and prone to flash floods, emphasised Mr. Robert Kahimise, CEO of City of Windhoek. Mr. Kahimise, at the media briefing held on Wednesday at the City of

Windhoek Head Office during the media briefing. Mr. Kahimise, also urged the residents to refrain from putting up structures underneath powerlines which also pose a threat to their lives.

He further shared that as per the City of Windhoek's Strategic Transformation Plan the city has fenced off portions of land in the informal settlement which are earmarked for council's low cost housing project, that should cost not more than N\$100,000.

Further, he reflected that as part of the mitigations, the City is engaged in clearing riverbeds so as to ensure that the natural flow of water is not inhibited, because to us, any life lost is one lives too many! He remarked. Under the leadership of the office of the Governor, KRC and City of Windhoek, Mr. Nehemia Shindinge was relocated from the riverbed to high ground and provided with necessities that had enable him to recuperate.

## **CITY URGE RESIDENT TO TAKE PRECAUTIONARY MEASURE DURING FLASH FLOODS**

- People living in low-lying areas must take special care during storms, as sudden floods might affect them.
- Residents living next to rivers and streams must evacuate to a safer place or higher spot when the water level rises.
- Never try to walk, swim or drive in swift-flowing water; even if the water is 15 cm deep, it can sweep you off.
- Do not try to drive over a low-water bridge if water is flowing strongly across it.
- Teach your children not to swim in rivers, streams and ponds in open areas.
- Keep your important documents in a water-resistant container.
- Have emergency numbers at hand.

Emergency Tel.: +264 - 61 - 21 1111





# 25<sup>th</sup> MAY 2018

*"My Waste, My Responsibility"*



## GOLD MEDALIST HELALIA JOHANNES PAYS COURTESY VISIT TO THE MAYOR

Our long-distance runner, who scooped a gold medal at the just-ended Commonwealth Games in Australia paid a courtesy call on the Mayor on 24 April 2018 to come present her Gold medal to the City of Windhoek.

Johannes became Namibia's first female athlete to claim gold at the international quadrennial games since the country's maiden appearance in 1994.

His Worship the mayor stated that the City of Windhoek will continue to work together with all sport fraternities in ensuring that the youth in Windhoek are equipped and ready to compete and shine at all Commonwealth Games.



*(L-R) Helalia Johannes, Our Namibian veteran marathoner together with His Worship Mayor of the City of Windhoek Cllr Muezee Kazapua and*

## ROAD CONSTRUCTION FROM WINDHOEK TO HOSEA KUTAKO AIRPORT

### DESCRIPTION OF THE AFFECTED AREA:

Road construction is currently underway in Prosperita, construction of the bridge and road at Auas inter change (Auas control traffic circle). During the construction period the public traffic will use Temporary deviation. Pedestrian will keep moving on this road, and there will be flagmen to control the traffic.

### DURATION:

The construction work on this spot will start from 7 May 2018 till 7 September 2018.

We urge all members of the public to adhere to the traffic signage and access restrictions around the construction works.

We apologize for any inconvenience while this necessary work is underway

### LOCALITY MAP:



*No. 4 Camelot, Corner of Hebenstreit and John Muafangejo Street, Ludwigsdorf, Windhoek, Namibia*

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## INDIA'S DAY WITH WINDHOEK



New Building Hall on Wednesday, 28 March 2018.

Leading the proceedings of the event City of Windhoek Mayor, His Worship Muesee Kazapua, and his counterpart High Commissioner of India to Namibia, His Excellency Mr Kumar Tuhin.

At the event His Worship Mayor Kazapua, expressed appreciation for the Indian High Commission for initiating the event, as it will further contribute to cementing the cordial relationship that exists between Namibia and India.

His Worship Mayor Kazapua, elaborated that the day will promote awareness of both cultures and cooperation at local government level between India and the City of Windhoek, through tourism, arts and culture.

Strategic partners that contributed to the event included amongst other Indian High commission, the Ministry of Environment and Tourism, National Art Gallery of Namibia, Namibia Tourism Board, and stakeholders in the tourism industry.

*(L-R): His Worship Mayor Kazapua and High Commissioner of India to Namibia, His Excellency Mr Kumar Tuhin.*

The City of Windhoek in partnership with the High Commission of India held a memorable day filled with culture, cuisine and crafts; an event that

brought the cultures of the two nations and people together to celebrate the mutual cordial relationship at a local level that was held at City of Windhoek

## CITY INAUGURATE JUNIOR COUNCIL 2018 / 19



Junior Mayor, Michael Petrus, has observed that the Junior Council is an important vehicle for learners to become involved in civic affairs, with specific reference to projects they had engaged in; such as the City's Clean up



*(L-R): Secretary Yamikani Mnthambala, Treasurer Tahila Mongoya, His Worship Meuzee Kazapua, Mayor of CoW and Deputy Junior Mayor Johannes Kapitango*

The City of Windhoek held an inaugural event for the Junior Council on Monday, 24 April 2018 at Khomasdal Community Hall. The event was well attended with amongst other in attendance, Professor Paul Isaack, Chief Executive Officer of Electoral Commission of Namibia (ECN), as the processes leading towards electing the Junior Councillors was observed by ECN. During the inauguration, City Mayor, His Worship Muesee Kazapua, emphasised the youth empowerment role that is fulfilled through the City's Junior Council monitoring programme. While outgoing

Campaigns, and also activities they had carried out with the elders at the old age homes, and that they had further gained experience in how to conduct with comfort a radio interview.

The outgoing junior Mayor additionally shared that the functions they have carried out during their tenure gave them an opportunity to learn how to contribute meaningfully to community development.

The incoming Junior Mayor, Reschelle

Beukes, thanked the City of Windhoek for the opportunity accorded to her and her fellow councillors, and promised to build on the achievements made by the outgoing Junior Council, and that amongst the issues they will be working on includes activities related to mental health issues that affects the youth.



# CITY COUNCIL APPROVE VARIOUS STREET RENAMING



*For illustration purpose.*

The City Council approved the renaming of Anna Mungunda Street, in Academia extension 2, because there is already a street in her honour in Katutura, hence a substitute name was needed, which in this regard the street will be renamed in honour of the late Nicodemus Kavikunua.

The theme for street names in Academia extension 1 and 2, is in honour of the national heroes and heroines.

Additional streets were also approved for renaming, and these includes the renaming of Klaagliedere Street and Kronieke Street in Katutura in honour of Bishop Asaria C Kamburona.

Klaagliedere Street for example was named along a Biblical theme, but which

unfortunately holds a negative direct connotation to the fall of Jerusalem and the miseries with sins committed by the people, and thus does not fit well in the progressive society that we all strives for.

Further, Bishop Kamburona was a resident of Kronieke Street, and thus the two streets will be namely merged after the Bishop.

Dr Kenneth Kaunda Street in Freedom Square township will be cancelled, as there is already a street named in Honour of Dr Kenneth Kaunda in Klein Windhoek, and the Freedom Square township street will be renamed after Mrs Nii longa Priscilla Geingos.

In addition, Bach Street was also approved for renaming after the late Paramount Chief Kuaima Riruako.

Among other streets to be rename are Feld Street in honour of late Sir Seretse Khama, also the renaming of Tuin Street, Dan Street, Genesis Street, Bismark Street and Delfos Street.

The City Council Leadership is also considering as a matter of urgency to rename a street in Windhoek in honour of the late liberation stalwart Winnie Madikizela Mandela.

In conclusion, Street names are relevant to provide a sense of direction, a sense of neighbourly belonging, and are important component of residential address; values equally shared during the stages of street renaming by the City of Windhoek's Street Renaming Committee and town planning officials.

**Water remains a scarce resource for the Central Water Supply Area. The dam levels during June 2017 were at 52%, however the dam levels currently are at 36%. This requires that consumers have to consume water sparingly. Weekly water readings and water management is the best way for consumers to identify water leaks and manage their water consumption.**

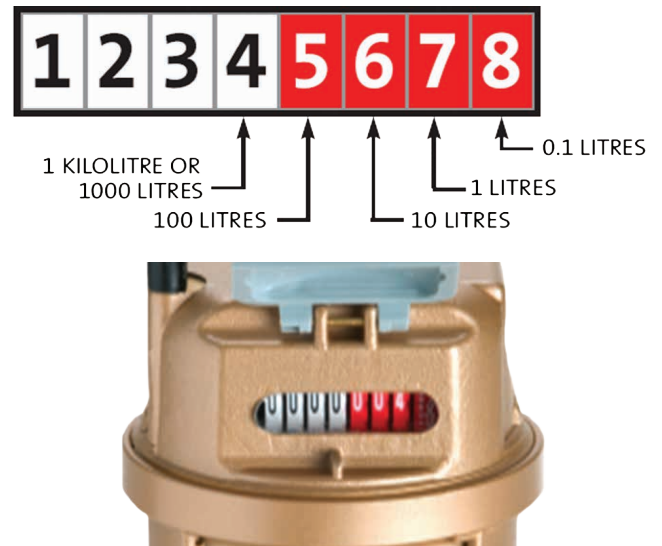
### Save water at home:

- Well managed and designed sprinkler systems increase the effectiveness of garden watering and will save water (minimize the watering time).
- Consider hardy and indigenous plants for your garden. Water them once a week or monthly.
- Install water efficient caps-toilets.
- Isolate leaks immediately and repair promptly.
- Take a short shower instead of a bath.
- **Read your water meter weekly, save water, monitor your water consumption and reduce costs.**



| Evaluate your water consumption based on (90l/person/day) |       |        |         |
|---|-------|--------|---------|
| No. of Persons  | Daily | Weekly | Monthly |
| 2   | 0.18  | 1.26   | 5.4     |
| 4   | 0.36  | 2.52   | 10.8    |
| 6   | 0.54  | 3.78   | 16.2    |
| 8   | 0.72  | 5.04   | 21.6    |
| 10  | 0.90  | 6.30   | 27.0    |

**All volumes in kilo-litres (kl) = (m<sup>3</sup>)**

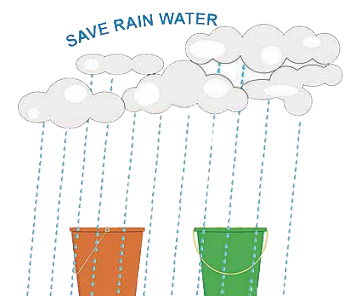


### Save water at your business:

- Analyse all water use activities with a water meter and implement water management for each activity.
- Record (weekly / daily) water consumption. This may help to reduce water consumption and to identify leaks early.
- Sensitize all workers to save water. (Share the responsibility to save water.)
- Consider the re-use of water (recycled water).
- Appoint a water marshal for effective water management.



**THINK** Before you  
**USE** water



# IGAMENA

komukithi gwehuli Iya E, nomukithi gwoshimela-  
nonkungo oshowo omikithi dhilwe

## IYOGA KOMAKE.



### OKU YOGA OMAKE NOMEYA AGEKE INA SHIGWANA!

Oku yoga iikaha kolela okwa pumbwa owala othewa nuumeya Uushona. Oku takashela omake goye no thewa oha ku kuthapo omakako ngono haga taandaleke oombakiteli oshowo omikithi.

### LONGITHA ALUHE OTHEWA, NOSHOWO OMEYA GA YELA!

